

WHO ARE WE

CONGREGATE CONNECT IS AN ILS AND SLS SERVICE PROVIDER WHO INSURES THAT FUNCTIONAL SKILLS TRAINING ARE CARRIED OUT TO REGIONAL CENTER CONSUMERS. FOR THE PURPOSE OF THIS FORUM THE FOCUS IS ON OUR FORENSIC AND DIVERSION PROGRAM COMPONENTS.

OUR PROGRAM'S INTERVENTION SERVICES ARE DETERMINED BY A HAND PICKED GROUP OF HIGHLY TRAINED INDIVIDUALS 'THE INTERDISCIPLINARY TEAM – IDT.' THEY PROVIDE ESSENTIAL RECOMMENDATIONS THAT GOVERNS INTERVENTION SERVICES FOR THE CONSUMERS THAT PARTICIPATE IN OUR PROGRAMS.

OUR IDT IS COMPRISED OF OUR MEDICAL DIRECTOR – A BOARD CERTIFIED MD, PSYCHOLOGIST, SOCIAL SERVICES CONSULTANT, CLINICAL SPECIALISTS AND LAW ENFORCEMENT SPECIALISTS.

WHAT MAKES OUR SERVICES UNIQUE

THERE ARE A VARIETY OF CHARACTERISTICS THAT MAKES OUR SERVICES UNIQUE

- WE SPECIALIZE IN MANAGING CONSUMERS THAT ARE DUAL DIAGNOSED AND/OR PRESENTS VARIOUS MENTAL HEALTH ISSUES AND REQUIRES DIVERSION AND/OR FORENSIC SERVICES.
- SOME OF OUR FORENSIC ILS AND SLS TRAINERS ARE CURRENT, FORMER AND/OR RETIRED MEMBERS FROM LAW ENFORCEMENT AGENCIES, E.G. MUNICIPAL CITY POLICE, PROBATIONS, SHERIFF'S DEPARTMENT, SCHOOL/COLLEGE POLICE.
- WE RESPOND TO EMERGENCY/CRISIS SITUATIONS AND ASSIST CONSUMERS WITH FINDING SAME DAY HOUSING IF THE EMERGENCY SITUATION RESULTS IN THE CONSUMER BEING HOMELESS. IN SUCH CASE – ILS/SLS FORENSIC SERVICES COULD BE PROVIDED UP TO 24 HOURS A DAY TO INSURE THE HEALTH AND SAFETY OF THE CONSUMER; AS SUPPORTED IN THE CCR TITLE 17, DIVISION 2 CHAPTER 3 SECTION 58614 (a)(1)
- OUR DIVERSION AND FORENSIC PROGRAMS ARE INDIVIDUALIZED AND CREATED BY OUR LAW ENFORCEMENT SPECIALIST IN CLOSE CONJUNCTION WITH OUR PSYCHOLOGIST.
- WE BRING COMPREHENSIVE MONITORING AND SUPERVISION SUPPORTS TO THE HOME OF THE CONSUMER. UNDER THE DIRECTION OF OUR MEDICAL DIRECTOR, OUR CLINICAL STAFF (RN/LVN) OR PSYCHIATRIC TECHNICIANS MAY ASSIST WITH OVERSEEING CLINICAL/MEDICAL/MENTAL HEALTH MATTERS FOR CONSUMERS
- OUR FORENSIC TEAM STAFF MEMBERS ARE PROACTIVE IN SEVERAL COMMUNITIES AND MAINTAINS POSITIVE RELATIONSHIPS WITH LOCAL POLICE AGENCIES, MENTAL HEALTH COURT LIAISONS AND PUBLIC DEFENDERS' OFFICES. CUSTOMARILY, OUR LAW ENFORCEMENT SPECIALIST ATTENDS ALL COURT HEARINGS WITH THE CONSUMER AND IS VERY FAMILIAR WITH COURT ROOM ETIQUETTE AND PROGRESS REPORT WRITING.
- WE WORK VERY CLOSELY WITH A PROPERTY MANAGEMENT ENTITY THAT PROVIDES SAME DAY HOUSING (MAINLY APARTMENT UNITS) FOR CONSUMERS WITHIN LOS ANGELES, SAN BERNADINO AND ORANGE COUNTIES.
- AT LEAST ONE MEMBER ON OUR TEAM UNDERSTANDS, SIGNS AND/OR SPEAKS FLUENTLY LANGUAGES AS FOLLOWS: ENGLISH, SPANISH, FRENCH, PORTUGUESE, RUSSIAN, ARMENIAN, PERSIAN, KOREAN, AMERICAN SIGN LANGUAGE.
- WE HAVE SPECIALIZED PROGRAMMING AND SUPPORT SERVICES FOR CONSUMERS WHOM ARE GAY, BI-SEXUAL AND/OR TRANSGENDER

WHEN IS A CONSUMER A LIKELY CANDIDATE

- WHEN CONSUMER RECEIVES COURT ORDERED DIVERSION PROGRAM
- CONSUMERS WITH SUBSTANCE ABUSE CHALLENGES AND INDULGE IN CRIMINAL ACTIVITIES TO ACQUIRE DRUGS
- WHEN CONSUMER IS FORENSICALLY/JUDICALLY INVOLVED AND REQUIRES MENTORSHIP AND/OR GUIDANCE WITH DECISION MAKING.
- WHEN CONSUMER REQUIRES MENTORSHIP AND GUIDANCE TO PREVENT HIM/HER ENTERING THE CRIMINAL JUSTICE SYSTEM
- WHEN CONSUMER RESIDES IN A RESIDENTIAL FACILITY OR OTHER LIVING ARRANGEMENTS AND HAVE CONSTANT CONFLICTS WITH THEIR ROOMMATES, STAFF OR FAMILY MEMBERS AND REGIONAL CENTER OR THE CONSUMERS BELIEVES THAT LIVING INDEPENDENTLY IS A BETTER OPTION
- WHEN A CONSUMER ABRUPTLY LEAVES THEIR LIVING ARRANGEMENT AND REQUIRES EMERGENCY PLACEMENT
- WHEN CASE MANAGEMENT FOR THE CONSUMER BECOMES COMPLEX AND OTHER TRADITIONAL PLACEMENT OPTIONS HAVE FAILED
- WHEN A CONSUMER HAVE EXHAUSTED PLACEMENT OPTIONS AT MANY FACILITIES WITHIN THE SERVICING REGIONAL CENTER CATCHMAN AREA.

WHERE DOES THE SERVICES TAKE PLACE

- IN THE CONSUMER'S HOME – WHERE HE/SHE IS THE LESSEE AND/OR MORTGAGE HOLDER (SLS)
- IN THE CONSUMER'S HOME – WHERE THE CONSUMER MAY RESIDE WITH SOMEONE ELSE. I.E. A FAMILY MEMBER AND OR FRIEND (ILS)
- SERVICES WILL NOT BE PROVIDED TO CONSUMERS WHO RESIDES WITHIN A LICENSED RESIDENTIAL FACILITY

WHY ARE OUR SERVICES EFFECTIVE

CONGREGATE CONNECT HAVE A SERVICE DELIVERY EVALUATION PROGRAM

ACCORDING TO THE FEEDBACK FROM THE EVALUATION PROGRAM. THE TOP 5 REASONS FROM CONSUMERS AND/OR THEIR FAMILIES ARE AS FOLLOWS:

- RELIABILITY/DEPENDABILITY OF OUR STAFF
- OUR ABILITY TO FIND HOUSING (EXPEDITIOUSLY) WITHIN NICE COMMUNITIES
- LAW ENFORCEMENT SPECIALIST
- PROGRAM'S ACTIVITIES SCHEDULE
- OUR MEDICAL DIRECTOR DOES HOME VISITS